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## Editorial

May is a busy month for our Swiss community. The [PMI EMEA Global Congress](#) is taking place next door, in Milano on May 10-12. This is not only a unique opportunity to learn latest trends but also to meet with the best experts in our profession.

In Switzerland, our Volunteers' teams scheduled a great series of exciting events, you will see below the upcoming events. In addition, and for the first time, this Chapter newsletter has been managed by the new *Communication & Marketing Team*.

The Communication & Marketing Team role includes the collection, integration and production of the Chapter monthly newsletter, the Chapter site home page news management and our master marketing material maintenance (stationery, flyers, fact sheets, templates, etc.), used to promote your association.

Today, we enjoy six other teams of volunteers who support key Chapter Services delivery: the three Regional Events Committees, the PM@CH Team, the Forum Organization Team and the Congrès Organization Team. With the Chapter Officers, that's over 60 professionals who invest part of their time for the benefit of our association.

While people are obviously a key success factor for PMI Switzerland Chapter, the size and the continuous growth of the community also require consolidation and harmonization. This will become the Chapter leadership team main focus in 2010: *to improve services-to-members quality overall and to establish a stronger foundation for the future*. We expect new energy on (and at the) Board early next year and it's essential to ensure simple and efficient organizational transitions.

Are you looking forward to join one of our Volunteers team and enjoy making it happen? Please [contact our VP Members & Volunteers](#). Are you too busy to get actively involved? You can help by sending us your feedback, suggest improvements or share ideas.

Thank you and happy Learning!

Bernard Roduit, Chapter President

## Next Chapter Events, mark your agenda:



Mr. Stéphane Derron

### Training Crisis Management through Projects

Every organization might face negative events that, if badly managed, will bring about a crisis. Negative events, accidents, catastrophes and eventually crisis can and must be managed. Crisis management can be trained, but one can only do so by simulating through scenarios and exercises.

A sovereign country is a special and complicated type of organization. Its public administration and government are permanently confronted with events that can easily bring about a crisis. But contrary to a fire or a civil brigade, crisis management for a government happens at a strategic level.

**Stéphane Derron**, PMP, is Project Manager at the Federal Crisis Management Training. He will share his experience in organizing strategic leadership exercises, using project management in a highly political environment.

**Note:** the event will take place near the main station. [Please check the registration page for details.](#)

**May 6th**

**Geneva**

**1.5 PDU**

**Soon!**

**Sponsored**



### Risk Management Special Event in Basel

Turbulent markets, current credit crunch and lack of liquidity during the financial crisis have put the spotlight on risk management and caused senior managers to rethink whether they do enough in their companies. The Pharmaceutical industry has been exposed to risk management since many years as the patient is the central point of their risk considerations.

In this special format event, we will have a **panel discussion with Senior Risk Experts** from the Financial and the Pharmaceutical industries sharing experience on risk management methodologies, identification, measurements and mitigation as well as challenges in risk management.

The event will be completed with a briefing on the new ISO risk management framework. This event is a great opportunities for Project Managers to compare and discuss their practices in managing project risks.

[Please register early and note the new event location details here.](#)

**May 6th**

**Basel**

**1.5 PDU**

**Soon!**

**Sponsored**



Dr. Evangelos Eleftheriou

### IBM Lab: Trends in Storage Technologies

This presentation highlights some of the leading-edge topics in storage technology research today. Starting from the archiving angle, we will discuss the future potential of tape technology and whether it will be possible to scale tape storage beyond the limits of 1-2 TB per cartridge, which are on the market today.

Another focal topic will be online storage and specifically solid-state-based storage-class memory (SCM), which has the potential of revolutionizing architectures for data storage. In this context, we will review the application of Flash to enterprise storage and discuss high-potential follow-on technologies in this domain.

This event is also a rare opportunity to visit the renowned **IBM Lab in Rüschlikon**. [Please register early as seats are limited](#) and pay special attention to the **specific time and registration conditions** required for security reasons.

**May 31st**

**Rüschlikon (ZH)**

**1.5 PDU**

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Dr. Deasún Ó Conchúir

### Human Challenges in Virtual Project Teams

Virtual Project Teams have been getting more common recently, particularly in the IT industry. This development has been accelerated by general access to broadband internet for professionals, whether travelling or in the (home) office. Even in developed countries including Switzerland, coverage reached 20% only in recent years.

Although Collaboration Technology is essential for Virtual Teamwork, success also depends on strong attention to the Human Challenges. These are reviewed in this event, which also highlights how to get some Quick Wins in the virtual team environment.

This event received very good feedback in Basel earlier this year and we are pleased to welcome again in Geneva our speaker Dr Deasún Ó Conchúir, PMP, Collaboration Consultant at Scatterwork GmbH.

[Please reserve the date. the exact location will be confirmed soon.](#)

**June 3rd**

**Geneva**

**1.5 PDU**

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Dr. Ed Hoffman

### NASA's journey towards Project Management Excellence

Curious about NASA and its organizational excellence practices in Project Management?

Research shows that 80% of project teams failures are caused by flawed social context rather than individual project manager competencies shortfalls... so should we just stop all individual-based training? Probably not, but it is surely not enough to reach Project Management Excellence.

In this excellent evening event, Dr. Ed Hoffman has kindly consented to present his learning and initiatives about how NASA, the greatest and biggest space exploration organization, has implemented their best practices in Project Management.

[Registration is already open.](#)

**June 29th**

**Geneva**

**1.5 PDU**

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Hosted



### Teamwork and Maximum Team Performance at Speed of 1000

Patrouille Suisse (PS) is the aerobatic show formation of Swiss Airforce. PS' performance is internationally recognized which is made possible by a perfect team work.

Lieutenant Colonel Daniel Hösli, Commander of the PS, will introduce us to the work of PS and explain how he is leading his team to success.

[Registration is already open.](#)

**June 30th**

**Zurich**

**1.5 PDU**

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### Novartis Campus: visible and invisible change

This event will show you the Novartis campus project from different perspectives. First there will be a presentation on the project which will be followed by a guided tour through the campus.

[Registration is already open and more details will be provided soon.](#)

**August 26th**

**Basel**

**1.5 PDU**

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## Chapter news

### Change at the Board



Our VP Education & Certification *Rüdiger Geist, PMP, IPMA-B*, has decided to step down from the Chapter Board at the end of April for personal reasons. As a result, his responsibilities have been redistributed within the other board members to ensure a smooth transition. Rüdiger will remain an active member of the PM@CH team.

As you may remember, Rüdiger was elected back in January 2007 and led several valuable projects such as the [Graduate Studies in Switzerland List](#) on our website, the [Chapter Bookstore](#) or the relations with the iimt, our [academic partner](#). In addition, he spent a considerable amount of time in answering numerous questions from candidates for PMI certifications and paper-and-pencil exams participants. Recently, he has been active in the PMBOK 4th German Translation Verification Committee and is also the PM-Forum international representative for the German speaking part of Switzerland.

The Board would like to this opportunity to thank Rüdiger for his dedication towards our members and for remaining an active Chapter volunteer.

### From your VP Members desk: membership status update

Last month, the PMI Switzerland Chapter was pleased to welcome 25 new members, bringing the active membership to **1043** as of March 31<sup>st</sup>.

**Congratulations** also to our 9 chapter members who obtained their PgMp, PMP or CAPM certification in **March 2010** (by certification date):

*Henriette Camenisch, Werner Caspers, Yann Chernel, Sylvain Jaquet, Adriana Klopotov, Anil Rajeev, Beat Steinemann, Olivier Voelckel and Fnu Kauttu.*

The PMI Switzerland Chapter board representatives and professional colleagues hope to meet you personally at one of our next [networking or training events](#). Events are a great way to network and to maintain PMI certifications.



### “Make a deal” with the PMI Switzerland Chapter book of the month

All the books available on the chapter site are featured because we think they deserve to stand out from the crowd of the many of other titles published by PMI. [The chapter bookstore](#) is available at great conditions to [chapter members only](#), for individual use.

Only in May 2010, “**PMBOK 4th, French Edition**” is discounted at **CHF 50.-** instead of CHF 60.-. Offer valid until end of the month or when stock runs out.



### Call for Volunteers

The “Congrès du Management de Projet” is just over and the organization team is already getting ready for the next edition!

With new initiatives the 2011 edition will be even more surprising and challenging! Do you want to be part of another success story? Join the team!

We are looking for volunteers for several committees: sponsoring, training, finance, communication, evening event, etc. Are you interested or do you want to know more? [Please contact us.](#)



### Meet us at the PMI® Global Congress 2010—EMEA in Milano

Innovate your usual approach to managing project constraints and achieve desired outcomes by coming to [PMI Global Congress 2010—EMEA](#). This three days professional development event hosted by Project Management Institute (PMI) provides a focused environment for you to rethink the norm, connect with your peers, and reaffirm your professional commitment by building your knowledge and skills.

The PMI Switzerland Chapter encourage all Members to take advantage of this proximity to attend this international event and **will organize a get together with the interested Swiss participants to facilitate exchange and networking on the Monday evening, after the PMI reception, at 20h00**. Confirmed EMEA Global Congress participants will be contacted directly by e-mail a few days before with details. See you there.

## Events summary

### Congrès du Management de Projets – Lausanne April 2010

This year again PMI and SMP joined their forces to prepare and deliver a memorable “Congrès du Management de Projet” in Lausanne. With more than 500 participants, an increase of 10% compared to last year, the event was a huge success.

Participants were able to choose between 9 different training tracks and could participate in sponsored workshops and enjoy visiting the exhibition hall with 19 companies presenting their product and services. The first evening networking event was an excellent opportunity to meet other professionals in a relaxed environment.

For the first time, an award of CHF 5'000.- was given to a project team who distinguished itself in Project management innovation.

The winner was the Geneva startup Green ID, a company founded in September 2009, specialized in sustainable mobility. Green ID was chosen for its demonstrated human values and the innovation brought by the project.

The initial call for the 2011 award will take place in September. We are looking forward for your participation.





### “Quick Wins using Virtual Teams” in Basel

Last March in Basel, Dr. Deasún Ó Conchúir led a very interactive session on Virtual Teams at the Roche Learning Center.

There are a lot of different reasons why more and more virtual teams exist. While it has certain benefits for both the companies and employees, it does create challenges if people are not co-located, might not speak the same language and even be in very different time zones.

In the first part of the session, Dr. Ó Conchúir introduced a couple of key factors to create an environment that fosters virtual teams:

- It is important that virtual teams are part of company culture and promoted by management
- The employees have to embrace the concept of virtual teams
- Most importantly, virtual teams need a culture of trust

Dr. Ó Conchúir gave further tips & tricks on implementing the elements above, such as improving listening skills, awareness about differences, sharing the burden of time differences and best practices for virtual meetings. Overall, it takes an extra amount of care to make sure that all team members are in the loop, and sometimes, just a small thing, as adding team member pictures to data conferences, will help to close the geographical gap.

In the second part of the session, participants were filling out in groups a questionnaire about different cultures, which lead to a lot of discussions and surprises. The whole session on virtual teams actually triggered a lot of food for thoughts and ideas and it was an ideal icebreaker for the networking apero following the event.

If you missed this event, please note that Dr. Ó Conchúir will be presenting a similar event in Geneva in June. [See the event description.](#)

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**Soon!**

When you see this logo in our events list, it means this is the last announcement for this event in the chapter newsletter.



When you see this logo in our events list, please consider self organized car pooling as public transportation may not be very practical or nearby.

